

# Orthopaedic Associates

## Prescription Policy

Regarding prescription refills, please note the following:

- Prescription requests submitted after 3:00 pm will not be called in until the next day.
- We ask that you leave a message on our prescription refill line which is checked hourly or use our website [www.oaevansville.com](http://www.oaevansville.com).
  - In order to ensure timely service, be sure to include as much information as possible.
    - Complete name with spelling of last name
    - Name of pharmacy with phone number
    - Name of the drug and prescription number if available
- The law prevents us from phoning in prescriptions for narcotics such as Percodan, Percocet, Tylox, Endocet, etc. If a refill is appropriate, your doctor will write a prescription that can be picked up or mailed to you. Please allow ample time for this process.
- We do not refill prescriptions over the weekend. Be sure to submit your request before 3:00 pm on Friday if you need your prescription filled before Monday.
- For your own convenience, call your pharmacy before leaving home to make sure they have your prescription ready.
- Orthopaedic Associates physicians will not refill prescriptions for patients not seen in the past 90 days by an OA provider.
- If your physician is not in the office you may have to wait until he returns for long term pain control medication refills.

## Policy regarding narcotics/controlled substances

The physicians of Orthopaedic Associates do not routinely prescribe narcotics on a long term basis, nor do we administer narcotics by injection in the clinic. No narcotic medications are kept on site. Individuals who are seeking "pain killers" for chronic use are hereby advised to seek treatment with an appropriate pain management clinic or, if the pain is severe, with the local hospital emergency department. When indicated, long-acting opiates are prescribed in extremely limited quantities without automatic refills. Narcotic prescriptions will not be refilled after office hours or on weekends.

It is an inherently dangerous practice to receive prescriptions for narcotics and other controlled substances from several physicians at the same time. Therefore, patients who do seek narcotic prescriptions through this office agree that, unless otherwise indicated by Orthopaedic Associates we are to be the sole prescribing physicians for the patient. Furthermore, patients desiring prescriptions for controlled substances from our clinic agree to grant us permission to contact pharmacies and other physicians in order to ensure compliance with this policy. If we determine multiple physicians are ordering prescriptions for pain medications we will immediately cease all orders for such treatments from our office.

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Administrator  
Jerry Blanton, M.B.A.

## PRESCRIPTION AND NICOTINE POLICY

At the time medication is prescribed by our physician, the patient will be given a choice whether they want their prescription filled at **OA Rx** or elsewhere. Orthopaedic Associates, Inc. Pharmacy service (**OA Rx**) is provided for the convenience of our patients. Patients must be under the active care of one of our physicians. Prescriptions ordered by outside physicians will not be filled at **OA Rx**.

### PRESCRIPTION POLICY

- A. All prescription requests
1. Prescriptions and medications will only be given to the patient or to individuals producing a photo ID and who the patient has authorized in writing on our Personal Representative form
  2. **OA Rx** is open Monday through Friday, during the hours of 8 am to 4:30 pm at both offices - 533 W. Columbia St., Evansville and 10455 Orthopaedic Dr., Newburgh
  3. To call for a prescription request, dial 812-424-9291 (or 800-264-1208 toll-free), choose Option 3 (Appointments and Prescriptions), then choose Option 2 (Prescriptions), stay on the line - someone will assist you
  3. No prescription requests will be accepted after hours or on week-ends
  4. Information needed when requesting a prescription or refill:
    - Patient's first and last name
    - Name of pharmacy and phone number, if using an outside pharmacy
    - For a refill, provide the name of drug and prescription number, if available
    - For a new prescription, describe nature of the problem for which you are requesting a medication
  5. The law prevents us from phoning in prescriptions for narcotics such as Percodan, Percocet, Tylox, Endocet, etc.
  6. Orthopaedic Associates' physicians will not refill prescriptions for patients not seen in the past 90 days by one of our providers
  7. If you fail more than one appointment, no refills will be authorized until you are seen by one of our providers
  8. If your physician is not in the office at the time of receiving your prescription request, you may have to wait until the physician returns for refills for long-term pain control medication
  9. The physicians of Orthopaedic Associates do not routinely prescribe narcotics on a long-term basis, nor do we administer narcotics by injection in the clinic
  10. Individuals seeking "pain killers" for chronic use are advised to seek treatment with an appropriate pain management clinic, or, if the pain is severe, with the local hospital emergency department
  11. When indicated, long-acting opiates are prescribed in extremely limited quantities without automatic refills

12. Patients who receive narcotic prescriptions through this office agree for us to be the sole prescribing physician(s) for the patient's pain medicine, unless otherwise indicated by Orthopaedic Associates
13. Patients desiring prescriptions from our office agree to grant us permission to contact pharmacies and other physicians in order to ensure compliance with this policy and to check for any drug-to-drug interactions
14. If it is determined that multiple physicians are ordering prescriptions for pain medications for the same patient, we will immediately cease all orders for such treatments from our office

**B. OA Rx prescription requests**

1. All payment and copay transactions for medications will be handled by **OA Rx** at the time medications are dispensed, not by the front desk
2. Prescriptions may be picked up at **OA Rx** at 533 West Columbia Street, Evansville, IN or 10455 Orthopaedic Drive, Newburgh, IN
3. Any appropriate insurance copay is collected at the time medication(s) is dispensed
4. When no insurance is to be filed, payment for the medications is due when medications are dispensed
5. Prescription requests received after 3:00 pm are not guaranteed to be filled until the next business day
6. Call 812-424-9291 or 800-246-1208 when requesting medications be mailed, however, certain medications cannot lawfully be sent to you through the U.S. Postal Service

**C. Prescription requests to be filled by an outside pharmacy**

1. Prescriptions and refills can be sent to the pharmacy of your choice
2. Check with your pharmacy the next day for prescriptions requested after 3:00 pm

**NICOTINE USE POLICY**

**A. Impact of nicotine on orthopedic outcomes**

1. There is ample evidence in research literature that the presence of nicotine (chewing tobacco, snuff, dip, cigarette or cigar smoking, marijuana smoking, or any other tobacco product) will significantly impair fracture healing.
2. Any amount of nicotine in your bloodstream hurts your body's ability to heal bones
3. Nicotine slows the blood flow to your bones more than any other tissue in your body, starving bone of its ability to heal its fracture
4. To aid in a favorable orthopedic outcome of your condition, it is recommended that use of all nicotine and nicotine cessation aids that contain nicotine, such as, nicotine gum or nicotine patches, are stopped while your body heals

**ACKNOWLEDGEMENT OF PRESCRIPTION AND NICOTINE POLICY**

**Today's Date:** \_\_\_\_\_

I have read and understand Orthopaedic Associate's Inc., policies regarding prescriptions and nicotine use. I agree to the terms involved in the Prescription and Nicotine policies, and have received a copy of these policies.

\_\_\_\_\_  
(Print Name of Patient)

\_\_\_\_\_  
(Signature of Patient/Patient Representative)